



Speak their language

Digitise Healthcare Interpretation

Language barriers lead to worse health outcomes

Clear communication means your patients receive the best care. But when they speak little or no English, you are forced to rely on expensive interpreters or patient relatives.

A new approach is needed.

Tala is an innovative translation solution designed to support GPs, ambulance crews and specialists. It lets you talk directly to patients without needing to call up a translation service. Using a certified Jabra speakerphone or headset device and the Tala mobile app, healthcare professionals can speak in multiple global languages, diagnose illnesses, and tell patients about treatment.

What is Tala?

Tala lets two people hold a real-time conversation in multiple global languages using a certified Jabra headset or talking into a speakerphone:

- A healthcare worker speaks into a certified Jabra headset or speakerphone
- The patient hears an instantaneous translation in their language
- The patient replies in their language and it is translated back for the healthcare worker
- A recording and transcription of the conversation are stored securely for reference later on
- Once installed, Tala will automatically begin configuration with your compatible Jabra device and start translating straight away

Tala: overcome language barriers in healthcare

Tala allows you to communicate directly with patients who do not speak English. You do not need to wait for an interpreter to arrive, call up a translation service or rely on the patient's family. That means you can diagnose problems faster, provide appropriate treatment and discuss outcomes in a culturally sensitive manner. Patients feel empowered and can explain exactly what they need.

£20 million

Estimate of annual translation spend in the NHS [1]

£26/hr

Average hourly rate for NHS registered interpreters [2]

863,000

UK population that cannot speak English well, or at all [3]



How healthcare services benefit from Tala

When your teams need to communicate with patients who don't speak English, Speechly lets you offer a better service.

All major languages

Doctors and nurses can communicate with speakers of multiple global languages.

Cut interpretation costs

Reduce your reliance on expensive interpretation services.

Private

Speak directly to patients about sensitive topics including domestic violence and end-of-life.

Better treatment

Provide culturally sensitive treatment that empowers the patient.

Highly secure

All conversations are stored in a secure, encrypted cloud environment.

Avoid misunderstandings

Reduces the chance of linguistic errors that lead to incorrect treatment.

Support diverse communities with confidence

GPs, ambulance workers, A&E staff, nurses and specialists can use Speechly in many scenarios:

- Ambulance and A&E**
First responders can ascertain exactly what the patient is feeling and provide relevant background
- Treatment instructions**
Make sure the patient knows how to take medications or care for their wounds
- Gynaecology and obstetrics**
Verify the patient's cultural needs
- In-patients**
Monitor health and be ready to communicate 24/7
- Antenatal**
Midwives can communicate in real-time with women in labour about their care-plan

Compatible Jabra devices

Tala is exclusively compatible with the following Jabra devices: Evolve2 40, 65, 85, Evolve 40, 65, 75, PRO930, SPEAK 710, BlueParrott C300-XT.

Tala lets healthcare providers communicate more easily with patients when they need it, and on their terms. This means you can offer more personalised, safer and effective care.

 [Request a demo or visit www.tala.global](https://www.tala.global)



[1] <https://fullfact.org/online/nhs-translators-cost/>

[2] https://www.glassdoor.co.uk/Hourly-Pay/NHS-Registered-Interpreter-Hourly-Pay-E12873_D_KO4,26.htm

[3] <https://www.ethnicity-facts-figures.service.gov.uk/uk-population-by-ethnicity/demographics/english-language-skills/latest>